



FREQUENTLY ASKED QUESTIONS?

WHAT IS THE REFUND POLICY?

Summerfest is an all-weather event. It will continue in rain, hail or shine unless the conditions are deemed unsafe to continue. No refunds will be made if you choose not to attend due to inclement weather. If Summerfest is cancelled by an act of God, or any other reason outside of our control, there is no right of refund or exchange, nor any obligation to arrange a substitute event. Summerfest reserves the right to add, withdraw, reschedule or substitute artists and may vary advertised programs. No refunds will be issued.

CAN I BRING MY OWN FOOD AND DRINKS?

No. We have 8 food trucks, a fully stocked bar and free water fill station next to the bar for everyone.

CAN I BRING MY LAWN CHAIR?

YES. BUT you are only allowed to set it up outside the Beer Garden Fencing. Anywhere you see grass, you are welcome to set up your lawn chair.

ARE THERE ID OR MINIMUM AGE REQUIREMENTS TO ENTER THE EVENT?

This is a family event with colour coded wristbands being given out the week before or at the gate once IDs have been checked allowing the drink ticket sellers and bar staff to identify attendees 18 and older.

WHAT ARE MY TRANSPORTATION/PARKING OPTIONS FOR GETTING TO AND FROM THE EVENT?

There is free parking available on site.

CAN MY CHILD ATTEND WITHOUT ME?

All Youth 12 and under must be accompanied by an adult to get in the gate. Once they are in the Park they are free to be feral in a well behaved manner. Youth 13-17 are welcome to come on their own.

IS THERE A DISCOUNT FOR PARKLAND RESIDENTS?

Parkland Residents are emailed the private link that is not searchable. In 2026, Residents are welcome to purchase as many tickets as they wish at the \$69.96 (plus GST & EB fees)

HOW CAN I CONTACT THE ORGANIZER WITH ANY QUESTIONS?

Please email the Parkland Community Centre Admin@Park96.com



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